

TEP Call FAQs

Most Common FAQ's:

Application Questions:

- **When will Applications close?**
The call for applications is open from the 1st August to the 5th September 2023 at 12:00 (midday)
- **When will I know if my application has been successful or not?**
By the 30th of November 2023. Everyone will be told if they are successful or not to the next phase of the selection process
- **How long is the application process and when will I find out if I have been accepted onto the Tholoana Programme?**
The Selection Process for the programme consists of several phases, including a review of applications, telephonic discussions, in-person interviews at the Personal Transformation and Strategic Planning Workshop, a Site Visit and a final review from the SABF Investment Committee. This process will run from September 2023 to May 2024, but we will keep you informed of the status of your application along the way.
- **Is there a manual application form that I could complete?**
NO, unfortunately all applications must be submitted online, and no manual applications can be accepted
- **I'm a start-up, do I qualify?**
If your business has been operating for 12 months and longer, then you meet the criteria
- **Can I apply if my business operates outside South Africa?**
Only businesses that are registered and operate within South Africa's borders may apply.

- **Is this programme for South African people only? What if I have a citizenship/permit?**

The programme is funded through Enterprise Development Funding, this means that funding is invested in accordance with the BEE Codes and therefore is intended to benefit black South African citizens only. Black means "Africans, Colored and Indians" who are citizens of the Republic of South Africa

- **If I own a tavern, shebeen, bottle store, can I apply?**

Unfortunately, the programme does not assist businesses that sell alcohol

- **My business has been operating for the past 3 years, but I have only registered recently, can I still apply?**

Yes, we look at the operational age of the business, as long as you are able to verify that it has been operating for the stated period.

- **My partner is white and has more shares than I do, can I still apply?**

No, 51% black ownership is needed

- **My partner has more shares than I do but always travelling, can I apply for the programme?**

No, the majority shareholder must apply for the programme

- **Can I apply on behalf of someone else?**

Yes, if they are aware you are doing so, and you use their own details in the application form

- **What are you looking for in potential participants?**

We are looking for exciting, innovative businesses, driven by resilient leaders with a good track record and demonstrated potential to grow and create jobs. A viable business model with a proven revenue model and market appetite for the service or product.

- **While I am completing the application form, will I be able to save, exit and return to the form?**

Yes, remember to save your password so you may save and return

- **Will personal and business information shared during the Tholoana Programme application process be secure and confidential?**

Yes. All information shared is used for the monitoring & evaluation purposes only

- **I am a returning user:**

Do I create a new application?

Do I continue from my application last year?

I forgot my password?

The form is not processing

How to complete an application on Praxis:

- Click on Create a new application form
- Complete the sum below – to create an application
- Allowed to change passwords – change it to something they can remember
- Will receive an email with username & passwords
- To login, they need to use email address & password
- Important Note: the form times out every 40 minutes – continue saving as you go along
- To start the application, click on the green plus sign + below where it says “Create a new application
- After pre-registration – remember to note project number [ends with 01]
- Applicants cannot change Name and Surname – will need to send us a request and we ask SAB Foundation
- If people are coming to the form, they click on the magnifying glass and not the green plus sign
- Section 5 – when upload documents, don’t forget to Click UPLOAD
- Compulsory documents; ID document & Proof of Residence
- Once application completed – Click Check my answers to see if all questions have been answered
- Followed by Click Submit – Terms and Conditions, Click Accept – then Close – Submit
- Click submit until it says, “your application has been submitted successfully” and you receive a mailer stating your application has been received.

Programme Questions:

- **What does the programme offer?**

- Extensive entrepreneurial skills development
- Personalised Mentorship from experienced mentors
- Online information sessions
- Brand building interventions
- Access to Peer networks
- Access to markets
- Investment readiness Support
- Access to Grant funding
- Tools, templates & Resources

- **Do you offer funding, and what type of funding is it?**

Yes, the programme does offer grant funding and the amount allocated to successful applicants is determined by an investment panel. We believe that the combination of business development support coupled with funding leads to the Tholoana advantage which sets our participants apart and leads to sustainable businesses.

- **Overall, how much time will be required for me to invest in this programme?**

Time commitments will vary from month to month as various interventions roll out during the course of the programme. On average this is around 10 hours per month including face time with a mentor.

- **Can I join the programme if I am already on another business development programme?**

Yes, it is possible, however, we will need a clear understanding of what the other programme offers and requires from you as a participant.

- **Can my business partner/s participate in all the elements of the programme?**

We encourage other business partners to participate through all online elements such as webinars and online workshops.